



RETURNED/COMPLAINT SHEET *

RETURNING OF NON-CONFORMING OR DEFECTIVE GOODS
COMPLAINT OF PURCHASED GOOD *

INSTRUCTIONS FOR CUSTOMER: Fill out and sign the printed form. The product must be protected from damage, along with the completed form and proof of purchase.

YOUR PERSONAL DETAILS

Name and surname	
Address	
Phone/mobile number	
E-mail address	

YOUR ORDER INFORMATION

Order number:	Detailed description of the defect/non- conformity

Date:

Signature:

Important: Please note that any non-conformities or defects detected on the purchased goods must be reported within the terms indicated on the Sales Conditions you accepted on making your purchase; the same also indicate the rights you are entitled to concerning the ascertaining of non-conformities or defects.

* please choose one